



Better Sound Limited

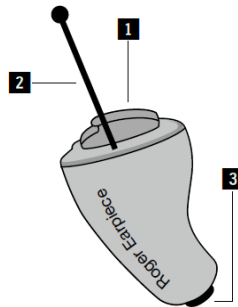
Phone: 020- 7482 0177 Fax: 020- 7482 2677

31 Cathcart Street, London, NW5 3BJ

e-mail: admin@betersound.co.uk

Phonak Roger Guide/FAQ

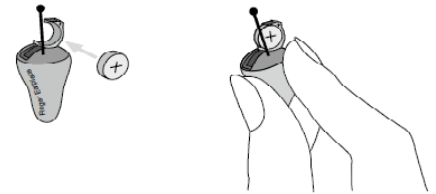
1. Battery compartment
2. Nylon tab/removal handle
3. Wax guard (green)



How to insert/exchange battery

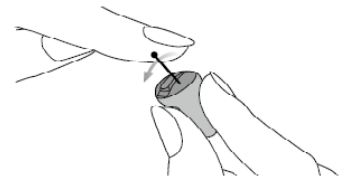
Remove the protective foil from the battery. Wait for two minutes before inserting, to activate the battery.

Open the battery door on the Roger Earpiece, and hold the earpiece so the door is on the right. Insert the battery in to the door with the "+" symbol on the battery facing towards you.



Please Note:

- Open and close the battery compartment gently and carefully.
- You will feel resistance when closing the battery compartment due to the battery contact springs. If you feel a strong resistance, check to make sure the battery is correctly inserted and facing in the correct direction.
- When the Roger Earpiece is not in use, it is recommended to completely open the battery door to turn the device off. However please note that the battery will keep discharging even with the battery door open.



Switching on and off

Switch the Roger Earpiece on by closing the battery compartment
To switch the device off, open the battery compartment fully.

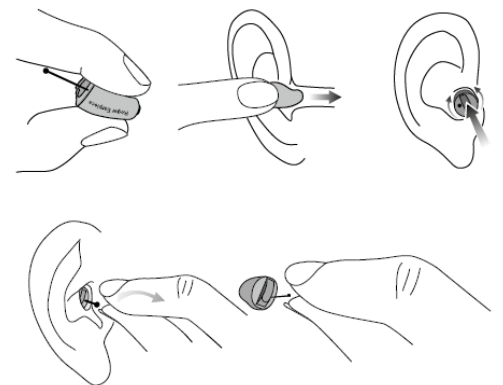
How long do the batteries last?

Premium quality P10/10ZA/ A10 batteries last between 6-10 Hrs (continuous operation). However once the sticker/tab on the battery has been removed the battery will deteriorate whether in use or not. Therefore batteries should be exchanged regularly i.e. at least once a day. The user will be warned with a beep sequence (see next page) that the battery is getting weak.

How to insert/remove the Roger earpiece

Carefully guide the earpiece in to the ear canal. The earpiece should be positioned as far as possible in to the ear canal whilst ensuring that it feels comfortable. Depending on the shape of the ear canal, it may be necessary to twist the earpiece gently into place to ensure the best fit.

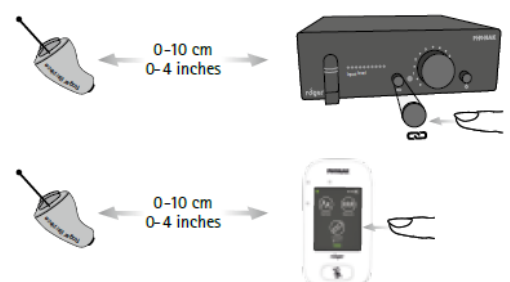
The earpiece is removed by pulling on the nylon tab.



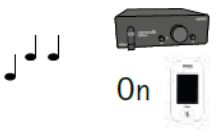
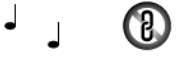
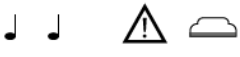
Pairing Roger Earpiece with transmitter

N.B. Better Sound sends out kits with the pairing already completed, so the kit is ready for use straight out of the box.

To connect a Roger Earpiece to a Roger BaseStation or a Roger Touchscreen Mic for the first time, hold it within 10 cm of the transmitter and briefly press the Connect button on the front panel. Only one Roger Earpiece can be connected at a time. Keep any other Roger devices out of range during this process. An unlimited number of Roger Earpieces can be connected. Pairing of a Roger Earpiece is only necessary the first time it is used. The Roger Earpiece will then remain connected with the Roger BaseStation, even if either device is restarted.



Guide to in-ear tone signals

	Start-up
	Detection of paired transmitter / Exiting Sleep mode
	Successful connection / pairing
	Connection aborted / pairing unsuccessful
	Low battery
	Out of range of transmitter

How can I improve the snugness of the fit?

To get the best out of the ergonomic shape, turn/twist the device in the ear. Softwraps can also be purchased to improve the seal and the fit – please contact Better Sound Ltd.

Why is the Roger earpiece so quiet?

Wax filter clogged or damaged. Settings not optimised.

How to adjust volume of a single Roger Earpiece

With the Roger Touchscreen Mic transmitter, the volume of a single Roger Earpiece can be adjusted.

How to adjust volume of all Roger Earpieces in range

To adjust output volume of all Roger Earpieces connected to a Roger BaseStation, turn the volume control knob on the Roger BaseStation front panel.

What is the range?

That depends upon a number of factors in addition to the output of the transmitter (closed rooms, open premises, obstacles, interference, building materials, humidity...).

In practice, the following results have been obtained: 10-30 metres.

If the “out of range” tone (repeated soft beeps) is heard then try to move closer to the transmitter (or relocate the transmitter) and/or change your body orientation to reduce signal absorption (by the body). As a rule of thumb maintain line of sight to the transmitter thereby avoiding obstacles in the signal path.

If the Roger Earpiece is out of range (i.e. disconnected from the transmitter) for less than 30 minutes before coming back into range, the Roger Earpiece will be automatically and instantaneously reconnected, and no beep will sound. Otherwise, after 30 minutes, the Roger Earpiece will enter sleep mode. In sleep mode the Roger Earpiece will continue to search for a known network. If one is detected, the Roger Earpiece will exit sleep mode and be automatically reconnected in a few seconds. A dedicated beep sequence (see above) will be played when successfully reconnected.

How to clean the Roger Earpiece

- Ensure that the Roger Earpiece is perfectly clean before using it. The green wax guard (replace/clean as necessary), as well as the openings between wax guard and receiver, must be free of any wax.
- Clean the Roger Earpiece's entire surface and the green wax guard with Phonak cleaning spray (this is supplied automatically for hires of 2 days or more) and leave to dry for a few minutes.
- Do not use any tool or strong detergent.

How to change the wax guard

When required, remove the used green wax guard, using the cerumen filter system. Fit a new green wax guard.

Check that the green wax guard is correctly in place.

